

Compac Service Advisory

Service Advisory N°

CSA1017

Products Affected

All C3000 based equipment

Version

1.0

Date

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Issue: Parts Supply

Compac equipment based on the C3000 head was superseded by C4000 based equipment in May 2000. The C4000 is still in production but C3000 equipment has only been supplied as parts since June 2000.

Compac is endeavoring to keep supplying parts for C3000 based products as long as we can, however some raw components are already in short supply. Any customers still using C3000 based equipment should consider their upgrade paths as Compac cannot guarantee supply of spare parts in the future. We would recommend that you stockpile any commonly used parts in your own stores if you wish to continue running these products past 2010.

If you have any questions on spare parts availability or costs please contact spares@compac.co.nz or phone +64 (0)9 571 1871

Helpdesk assistance

For any further queries regarding the above Service Advisory, contact the Compac Helpdesk on +64 9 579 1877 (Worldwide) or 1800 145 887 (Australia) helpdesk@compac.co.nz

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